

Andea GUIDE:

MES/MOM

UPGRADE

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HOW TO UPGRADE?



1. Assess



- Scope
- Effort
- Timeline

2. Plan

- People
- Budget
- Schedule



3. Upgrade



- Tech Upgrade
- Guidelines
- Checklists

4. Schedule

- Detailed cut-over Schedule



5. Go Live



HOW TO UPGRADE?

Step 1

1. Assess

Actions

- Perform Assessment of
 - Environments
 - MES Application
 - Functionality
 - Customizations
 - Database

Results

- Assessment Report
 - Upgrade Scope
 - Effort Estimation
 - Timeline



Did you know?

- Upgrade effort can range from 30 - 300 Mandays and is dependent on:
 - Source and target version
 - Amount of customizations
 - Data size
 - Solution complexity
 - Number of production sites
- Andea can help you perform an upgrade assessment at a fixed price in just a few weeks



HOW TO UPGRADE?

Step 2

2. Plan



Actions

- Identify Benefits
- Define the Upgrade Team
- Engage Internal Resources
- Prepare Project Plan

Results

- Business Case
- Approved Budget
- Mobilized Teams
 - Internal / External
- Agreed Schedule

Don't miss the opportunity!

- **Functional enhancements:**
An upgrade project is an opportunity to add new features and leverage on the system tests.

- **Testing approach:**
Platform upgrade may require refactoring of some parts of the MES application. That may require partial or full regression tests. Automation of the tests could be considered as a part of the project.



HOW TO UPGRADE?

Step 3

3. Upgrade

Actions

- **Technical Upgrade**
 - Set up a Sandbox
 - Upgrade DB engine and OS
 - Upgrade DB structure
 - Upgrade the platform
 - Correct the MES application issues
- **Implement Functional Enhancements**
- **Perform System Testing**

Results

- **Upgraded System**
 - DB, OS, Platform
 - Operational MES App
 - New Features
- **Documentation**
 - Upgrade Guidelines
 - Checklists



HOW TO UPGRADE?

Step 4

4. Schedule



Actions

- Prepare Detailed Schedule
 - Hour-by-hour plan around the downtime period
 - Assign actions to people
 - Coordinate all the engaged teams

Results

- Cut-over Schedule
- Rollback Plan

Happy Weekend!

- Upgrades are typically scheduled for the weekend
- Factories operating 24/7 have a few down-time periods a year: be aware of concurrent projects
- Downtime period can be as short as one shift

HOW TO UPGRADE?

Step 5

5. Go Live

Actions

- Execute the Cut-over Plan
- Hypercare (1-2 weeks)
 - Monitor Performance
 - Knowledge Transfer to Support

Results

- Upgraded and working solution
- Final PM Report
 - Budget and Schedule Summary
 - Lessons Learned



Summary

- ✓ Do not underestimate the effort and complexity of Apriso upgrade
- ✓ Assign an experienced team to complete the upgrade
- ✓ Start the upgrade project with adequate assessment
- ✓ Staff the project sufficiently
- ✓ Do not miss the chance to enhance the functionality during the technical upgrade
- ✓ Do not go overboard with new functional enhancements
- ✓ Communicate and synchronize the upgrade schedule with relevant third-parties



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